

February 2023

## Juanjuan Zhang

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Cambridge, MA 02139

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### ACADEMIC APPOINTMENTS

Massachusetts Institute of Technology, MIT Sloan School of Management

John D. C. Little Professor of Marketing	2018-present
Global Programs Faculty Director	2017-present
Professor of Marketing	2015-present
Epoch Foundation Professor of International Management	2014-2018
Marketing Group Head	2014-2015
Associate Professor of Marketing (tenured in 2013)	2011-2015
Class of 1948 Career Development Professor	2010-2013
Assistant Professor of Marketing	2006-2011

### EDITORIAL APPOINTMENTS

Department Editor, <i>Management Science</i>	2016-2019
Associate Editor, <i>Marketing Science</i>	2015-present
Associate Editor, <i>Quantitative Marketing and Economics</i>	2014-present
Associate Editor, <i>Journal of Marketing Research</i>	2016-2017
Associate Editor, <i>Management Science</i>	2013-2015
Associate Editor, <i>International Journal of Research in Marketing</i>	ad hoc

### ACADEMIC DEGREES

Ph.D. in Business Administration, University of California, Berkeley	2001-2006
B. Economics (ranked 1 <sup>st</sup> in class), Tsinghua University	1996-2000

### HONORS (POST-GRADUATION)

Research

John D. C. Little Award for the Best INFORMS Marketing Paper	2022
INFORMS Society for Marketing Science Long Term Impact Award, Finalist	2016, 2017, 2018, 2022
JMS China Marketing Science Annual Conference Best Paper Award	2021
INFORMS Society for Marketing Science Long Term Impact Award	2019
John D. C. Little Award for the Best INFORMS Marketing Paper, Finalist	2011, 2012, 2015, 2016
Frank M. Bass Award for the Best Marketing Thesis in INFORMS Journals	2011

## Education

Frank M. Bass Award for the Best Marketing Thesis in INFORMS Journals, Finalist (Xinyu Cao)	2022
ASA Statistics in Marketing Doctoral Research Award, Finalist (Yuting Zhu)	2022
Shankar-Spiegel Dissertation Proposal Award, Runner-Up (Yuting Zhu)	2021
MSI Alden G. Clayton Doctoral Dissertation Proposal Award (Jeremy Yang)	2021
MIT Sloan Excellence in Teaching Award, Nominee	2012, 2013, 2019, 2020
MIT System Design and Management Thesis Supervisory Award	2012, 2020
<i>Poets &amp; Quants</i> Top 50 Undergraduate Business Professor	2018
MIT Sloan Jamieson Prize for Excellence in Teaching (Sloan's highest teaching honor)	2014
MIT Everett Moore Baker Memorial Teaching Award, Nominee	2011
MIT d'Arbelloff Fund for Excellence in Education	2010

## Service

<i>Marketing Science</i> Service Award (as Associate Editor)	2023
<i>Management Science</i> Distinguished Service Award (as Associate Editor)	2015
<i>Management Science</i> Meritorious Service Award (as Reviewer)	2010, 2014
<i>Management Science</i> Distinguished Service Award (as Reviewer)	2009, 2011, 2012, 2013

## Career

INFORMS Society for Marketing Science Doctoral Consortium Faculty Fellow	2014-2016, 2021, 2022
Tsinghua University Class of 2000 Distinguished Alumni Award	2020
Marketing Science Institute Scholar (Inaugural Class)	2018
AMA-Sheth Foundation Doctoral Consortium Faculty Fellow	2014, 2015
Marketing Science Institute Young Scholar	2011

## RESEARCH INTERESTS

Quantitative marketing, incentive design, emerging markets

## PUBLICATIONS

1. Shiyang Gong, Qian Li, Song Su, and Juanjuan Zhang, "Genes and Sales," *Management Science*, forthcoming.
2. Xinyu Cao and Juanjuan Zhang, "Preference Learning and Demand Forecast," *Marketing Science*, Vol. 40, No. 1, January-February 2021, pp. 62-79.
  - o 2021 John D. C. Little Award
  - o 2021 Frank M. Bass Award, Finalist
3. Shiyang Gong, Juanjuan Zhang, Ping Zhao, and Xuping Jiang, "Tweeting as a Marketing Tool - Field Experiment in the TV Industry," *Journal of Marketing Research*, Vol. 54, No. 6, December 2017, pp. 833-850.
  - o Lead article
4. Juanjuan Zhang, "Deadlines in Product Development," *Management Science*, Vol. 62, No. 11,

November 2016, pp. 3310-3326.

5. Song Lin, Juanjuan Zhang, and John Hauser, "Learning from Experience, Simply," *Marketing Science*, Vol. 34, No. 1, January-February 2015, pp. 1-19.
  - Lead article
  - 2015 John D. C. Little Award, Finalist
6. Duncan Simester and Juanjuan Zhang, "Why Do Sales People Spend So Much Time Lobbying for Low Prices?" *Marketing Science*, Vol. 33, No. 6, November-December 2014, pp. 796-808.
  - 2014 John D. C. Little Award, Finalist
7. Catherine Tucker, Juanjuan Zhang, and Ting Zhu, "Days on Market and Home Sales," *RAND Journal of Economics*, Vol. 44, No. 2, Summer 2013, pp. 337-360.
8. Jeanine Miklós-Thal and Juanjuan Zhang, "(De)marketing to Manage Consumer Quality Inferences," *Journal of Marketing Research*, Vol. 50, No. 1, February 2013, pp. 55-69.
9. Liang Guo and Juanjuan Zhang, "Consumer Deliberation and Product Line Design," *Marketing Science*, Vol. 31, No. 6, November-December 2012, pp. 995-1007.
10. Juanjuan Zhang and Peng Liu, "Rational Herding in Microloan Markets," *Management Science*, Vol. 58, No. 5, May 2012, pp. 892-912.
  - 2022 INFORMS Society for Marketing Science Long Term Impact Award, Finalist
11. Catherine Tucker and Juanjuan Zhang, "How Does Popularity Information Affect Choices? A Field Experiment," *Management Science*, Vol. 57, No. 5, May 2011, pp. 828-842.
12. Juanjuan Zhang, "The Perils of Behavior-Based Personalization," *Marketing Science*, Vol. 30, No. 1, January-February 2011, pp. 170-186.
  - 2011 John D. C. Little Award, Finalist
13. Duncan Simester and Juanjuan Zhang, "Why Are Bad Products So Hard to Kill?" *Management Science*, Vol. 56, No. 7, July 2010, pp. 1161-1179.
14. Catherine Tucker and Juanjuan Zhang, "Growing Two-Sided Networks by Advertising the User Base: A Field Experiment," *Marketing Science*, Vol. 29, No. 5, September-October 2010, pp. 805-814.
15. Juanjuan Zhang, "The Sound of Silence: Observational Learning in the U.S. Kidney Market," *Marketing Science*, Vol. 29, No. 2, March-April 2010, pp. 315-335.
  - 2019 INFORMS Society for Marketing Science Long Term Impact Award
  - 2018 INFORMS Society for Marketing Science Long Term Impact Award, Finalist
  - 2017 INFORMS Society for Marketing Science Long Term Impact Award, Finalist
  - 2016 INFORMS Society for Marketing Science Long Term Impact Award, Finalist
  - 2010 Frank M. Bass Award
  - 2010 John D. C. Little Award, Finalist
16. Teck-Hua Ho and Juanjuan Zhang, "Designing Pricing Contracts for Boundedly Rational Customers:

Does the Framing of the Fixed Fee Matter?" *Management Science*, Vol. 54, No. 4, April 2008, pp. 686-700.

## SELECTED WORKING PAPERS

1. Saiquan Hu, Juanjuan Zhang, and Yuting Zhu, "Zero to One: Sales Prospecting with Augmented Recommendation," *Marketing Science*, major revision
  - o 2022 ASA Statistics in Marketing Doctoral Research Award, Finalist (Yuting Zhu)
  - o 2021 Shankar-Spiegel Dissertation Proposal Award, Runner-Up (Yuting Zhu)
2. Jeremy Yang, Juanjuan Zhang, and Yuhan Zhang, "First Law of Motion: Influencer Video Advertising on TikTok," *Marketing Science*, 2<sup>nd</sup> major revision
  - o 2021 JMS China Marketing Science Annual Conference Best Paper Award
  - o 2020 MSI Alden G. Clayton Doctoral Dissertation Proposal Award (Jeremy Yang)
3. Shiyang Gong, Bo Jiang, and Juanjuan Zhang, "Knowledge Acquisition is a Moral Duty"
4. Juanjuan Zhang, "Policy and Inference: The Case of Product Labeling"

## BOOK CHAPTERS

1. J. Miguel Villas-Boas and Juanjuan Zhang, "Economic Foundations of Marketing Strategy," *The Routledge Companion to Strategic Marketing*, Bodo B. Schlegelmilch & Russell S Winer (Ed.), Routledge 2020.
2. Juanjuan Zhang, "Observational Learning: The Sound of Silence," *Encyclopedia of the Sciences of Learning*, Norbert M. Seel (Ed.), Springer 2012.

## TEACHING

MIT	Marketing Innovation for MBA Students Marketing Management for MBA Students Marketing Management for Undergrad & Non-MBA Grad Students Doctoral Seminar in Marketing Executive Education (various topics) Global Programs (various topics)
Tsinghua University	Topics in Marketing Science for Doctoral Students (guest lecture)
Caltech	Topics in Marketing Science (guest lecture)

## DOCTORAL THESIS ADVISING/COMMITTEE

Keyan Li	Ph.D. Candidate in Management, MIT	in progress
Yuting Zhu	Ph.D. in Management, MIT Placement: National University of Singapore	2022
Jeremy Yang	Ph.D. in Management, MIT Placement: Harvard University	2021

Xinyu Cao	Ph.D. in Management, MIT Placement: New York University	2018
Huihui Wang	Ph.D. in Business Administration, Duke University Placement: Electronic Arts	2016
Shiyang Gong	Ph.D. in Business Administration, Tsinghua University Placement: University of International Business and Economics	2015
Song Lin	Ph.D. in Management, MIT Placement: Hong Kong University of Science and Technology	2015
Joong Bum Rhim	Ph.D. in Electrical Eng. and Computer Science, MIT Placement: GroupM	2014
Daria Dzyabura	Ph.D. in Management, MIT Placement: New York University	2012
Cristina Nistor	Ph.D. in Management, MIT Placement: Chapman University	2012
Nathan Fong	Ph.D. in Management, MIT Placement: Temple University	2011
Monic Sun	Ph.D. in Economics, Boston University Placement: Stanford University	2008

## MASTER'S THESIS ADVISING

- 1: Master of Science in Management Studies, MIT
- 2: Master of Business Administration, MIT
- 3: Master of Science in Engineering and Management, MIT

Tony Chen <sup>1</sup> , Mervine Anand Govada <sup>3</sup>	expected 2023
Jacquelyn Li <sup>1</sup> , Dahai Liu <sup>1</sup> , Kaiwen Liu <sup>1</sup> , Xi Yang <sup>1</sup>	2022
Saemi Kim <sup>1</sup> , Denise Lim <sup>1</sup> , Xinya Liu <sup>1</sup>	2021
Sofia Blumencweig <sup>3</sup> , Umesh Jain <sup>3</sup> , Jessie Boxin Mou <sup>1</sup> , Anping Wang <sup>3</sup>	2020
Kanishka Nohria <sup>3</sup> , Swati Shah <sup>3</sup> , Xiaoxuan Song <sup>1</sup>	2018
Youngsoo Bae <sup>1</sup> , Loubna Berrada <sup>1</sup> , Alora Chen <sup>1</sup> , Liam James O'Dea <sup>1</sup> , Richard Zhang <sup>3</sup>	2016
Gunjan Paliwal <sup>1</sup> , Hazel Yang <sup>1</sup>	2015
Ruthu Sreebashyam <sup>3</sup>	2014
Farnaz Barary Savadkoohi <sup>1</sup>	2012
Chang Bae Park <sup>3</sup> , Joao Violante <sup>1</sup>	2011
Andrew Merkin <sup>1</sup> , Jun Mo Park <sup>2</sup>	2010

## INVITED SEMINAR PRESENTATIONS

1. University of North Carolina-Chapel Hill, Kenan-Flagler Business School Oct 2023
2. University of Colorado Boulder, Leeds School of Business May 2023
3. University of Pittsburgh, Katz Graduate School of Business Apr 2023
4. East China Normal University, Shanghai International School of Chief Technology Officer Jun 2022
5. Harvard University, Harvard Business School Apr 2022
6. Hong Kong Polytechnic University, Faculty of Business Apr 2022
7. University of Western Ontario, Ivey Business School Apr 2022

8.	University of Guelph, Gordon S. Lang School of Business and Economics	Nov 2021
9.	City University of Hong Kong, College of Business	May 2021
10.	Cheung Kong Graduate School of Business	Apr 2021
11.	Peking University, Guanghua School of Management	Apr 2021
12.	University of Science and Technology of China, School of Management	Mar 2021
13.	Temple University, Fox School of Business	Dec 2020
14.	Duke University, Fuqua School of Business	Nov 2020
15.	Asia School of Business	Oct 2020
16.	University of Central Florida, College of Business Administration	Feb 2020
17.	MIT, MIT Sloan School of Management	Feb 2020
18.	Leshan Normal University, School of Economics and Management	Jan 2020
19.	Leshan Normal University, School of Computer Science	Dec 2019
20.	University of Houston, Bauer College of Business	Nov 2019
21.	Temple University, Fox School of Business	Nov 2019
22.	University of Pennsylvania, Wharton School	Oct 2019
23.	London Business School	Jun 2019
24.	University of International Business and Economics	Jun 2019
25.	Tsinghua University, School of Economics and Management	Jun 2019
26.	Tencent	Jun 2019
27.	Fudan University, Fanhai International School of Finance	Jun 2019
28.	University of Southern California, Marshall School of Business	May 2019
29.	University of Texas at Austin, McCombs School of Business	Apr 2019
30.	University College London, School of Management	Apr 2019
31.	University of South Carolina, Darla Moore School of Business	Apr 2019
32.	Northeastern University, D'Amore-McKim School of Business	Mar 2019
33.	University of Connecticut, School of Business	Mar 2019
34.	Fudan University, School of Management	Dec 2018
35.	University of British Columbia, Sauder School of Business	Nov 2018
36.	University of International Business and Economics	Jun 2018
37.	Tsinghua University, School of Economics and Management	Jun 2018
38.	Rice University, Jones Graduate School of Business	May 2018
39.	McGill University, Desautels Faculty of Management	Apr 2018
40.	Boston College, Carroll School of Management (Operations Management)	Apr 2018
41.	Columbia University, Columbia Business School	Mar 2018
42.	Ohio State University, Fisher College of Business	Jan 2018
43.	Microsoft Research Lab - Cambridge	Dec 2017
44.	Georgia Institute of Technology, Scheller College of Business	Dec 2017
45.	Tsinghua University, School of Economics and Management	Jun 2017
46.	MIT, MIT Sloan School of Management (Operations Management)	May 2017
47.	Washington University in St. Louis, Olin School of Business	May 2017
48.	University of Minnesota, Carlson School of Management	Apr 2017
49.	Erasmus University, Rotterdam School of Management	Apr 2016
50.	University of North Carolina-Chapel Hill, Kenan-Flagler Business School	Apr 2016
51.	University of Maryland, Robert H. Smith School of Business	Oct 2015
52.	China Europe International Business School	Jun 2015
53.	Shanghai University of Finance and Economics	Jun 2015
54.	Hong Kong University of Science & Technology, Business School	May 2015
55.	Boston University, School of Management	Apr 2015
56.	Interdisciplinary Center, Arison School of Business	Apr 2015
57.	Cornell University, Johnson Graduate School of Management	Apr 2015
58.	University of Alberta, School of Business	Mar 2015
59.	University of Chicago, Booth School of Business	Mar 2015

60. Johns Hopkins University, Carey Business School	Nov 2014
61. Columbia University, Columbia Business School (Strategy)	Oct 2014
62. Columbia University, Columbia Business School (Marketing)	Sep 2014
63. Microsoft Research Lab – New York City	Aug 2014
64. Beihang University, School of Economics and Management	May 2014
65. Texas A&M University, Mays Business School	Apr 2014
66. Northwestern University, Kellogg School of Management	Apr 2014
67. Lehigh University, College of Business and Economics	Apr 2014
68. Temple University, Fox School of Business	Mar 2014
69. University of Rochester, Simon Graduate School of Business Administration	Feb 2014
70. New York University, Stern School of Business	Feb 2014
71. Yale University, School of Management	Jan 2014
72. Carnegie Mellon University, Tepper School of Business	Oct 2013
73. Cheung Kong Graduate School of Business	Jul 2013
74. Emory University, Goizueta Business School	May 2013
75. University of California, Los Angeles, Anderson School of Management	Jan 2013
76. Tsinghua University, School of Economics and Management	Dec 2012
77. Stanford University, Graduate School of Business	May 2012
78. University of Michigan, Ross School of Business	Apr 2012
79. University of Wisconsin-Madison, Wisconsin School of Business	Mar 2012
80. University of Florida, Warrington College of Business Administration	Mar 2012
81. University of Southern California, Marshall School of Business	Jan 2012
82. California Institute of Technology, Division of the Humanities and Social Sciences	Jan 2012
83. California Institute of Technology, Division of the Humanities and Social Sciences	Jan 2012
84. National University of Singapore, NUS Business School	Dec 2011
85. INSEAD	Dec 2011
86. Erasmus University, Erasmus School of Economics	Nov 2011
87. Tilburg University, Tilburg School of Economics and Management	Nov 2011
88. Dartmouth College, Tuck School of Business	May 2011
89. University of California, San Diego, Rady School of Management	May 2011
90. MIT, MIT Sloan School of Management (Operations Management)	May 2011
91. University of Toronto, Rotman School of Management	May 2011
92. MIT, Department of Economics	Apr 2011
93. University of Pennsylvania, Wharton School	Mar 2011
94. Washington University in St. Louis, Olin School of Business	Mar 2011
95. University of British Columbia, Sauder School of Business	Mar 2011
96. University of Chicago, Graduate School of Business (Guest PhD Lecture)	Jan 2011
97. Goethe University Frankfurt, Goethe Business School	Dec 2010
98. London Business School	Dec 2010
99. INSEAD (Annual Research Camp)	Jun 2010
100. MIT, Department of Economics	Mar 2010
101. University of California, Berkeley, Haas School of Business	Mar 2010
102. MIT, Center for Digital Business	Dec 2009
103. Rensselaer Polytechnic Institute, Lally School of Management and Technology	Mar 2009
104. Northeastern University, Economics Department	Oct 2008
105. MIT, MIT Sloan School of Management	Sep 2008
106. MIT, Department of Economics	Apr 2007
107. MIT, Department of Economics	Mar 2007
108. Dartmouth College, Tuck School of Business	Mar 2007
109. MIT, Department of Economics	Nov 2006
110. MIT, MIT Sloan School of Management	Oct 2006
111. Yale University, School of Management	Mar 2006

112. Stanford University, Graduate School of Business	Mar 2006
113. Hong Kong University of Science & Technology, Business School	Jan 2006
114. National University of Singapore, NUS Business School	Jan 2006
115. Purdue University, Krannert School of Management	Nov 2005
116. University of Chicago, Graduate School of Business	Nov 2005
117. Washington University in St. Louis, Olin School of Business	Nov 2005
118. University of Houston, Bauer College of Business	Oct 2005
119. Duke University, Fuqua School of Business	Oct 2005
120. MIT, MIT Sloan School of Management	Oct 2005
121. Northwestern University, Kellogg School of Management	Oct 2005
122. New York University, Stern School of Business	Oct 2005
123. Texas A&M University, Mays Business School	Oct 2005
124. University of Pennsylvania, Wharton School	Oct 2005
125. Columbia University, Columbia Business School	Oct 2005
126. University of Texas at Dallas, School of Management	Sep 2005
127. University of Minnesota, Carlson School of Management	Sep 2005
128. University of Maryland, Robert H. Smith School of Business	Sep 2005
129. University of California, Berkeley, Economics Department	Nov 2004

## CONFERENCE PRESENTATIONS

1. INFORMS Marketing Science Conference Doctoral Consortium, virtual	2022
2. Marketing Modelers' Meeting, virtual	2021
3. Tsinghua University Center for Interactive Technology Annual Conference, virtual	2021
4. INFORMS Marketing Science Conference Doctoral Consortium, virtual	2021
5. Haring Symposium, Kelley School of Business (Distinguished Speaker), virtual	2020
6. Marketing Science Institute Scholars Conference, Breckenridge, CO	2018
7. China Marketing International Conference (Keynote), Shanghai, China	2018
8. Summer Institute in Competitive Strategy, Berkeley, CA	2016
9. INFORMS Marketing Science Conference Doctoral Consortium, Baltimore, MA	2015
10. Young Marketing Scholar Association of China Inaugural Workshop, Shanghai, China	2015
11. Big Data and Marketing Analytics Conference, Chicago, IL	2014
12. Conference on Digital Experimentation, Cambridge, MA	2014
13. AMA Sheth Foundation Doctoral Consortium, Evanston, IL	2014
14. INFORMS Marketing Science Conference, Atlanta, GA	2014
15. INFORMS Marketing Science Conference Doctoral Consortium, Atlanta, GA	2014
16. Customer Insights Conference, New Haven, CT	2014
17. Workshop on Social and Business Analytics, Austin, TX	2014
18. Quantitative Marketing and Economics Conference, Chicago, IL	2013
19. China India Insights Conference, New York, NY	2013
20. ZEW (Centre for European Economic Research) Conference on the Economics of Information and Communication Technologies (Keynote Lecture), Mannheim, Germany	2013
21. Marketing-Industrial Organization Conference, New York, NY	2013
22. Frank M. Bass UTD-FORMS Conference, Dallas, TX	2013
23. Allied Social Science Associations Annual Meeting, San Diego, CA	2013
24. Northeast Marketing Conference, Boston, MA	2012
25. Marketing Science Emerging Markets Conference, Philadelphia, PA	2012
26. MIT Applied Economic Theory Summer Camp, Cambridge, MA	2012
27. China India Insights Conference, New Haven, CT	2012
28. Summer Institute in Competitive Strategy, Berkeley, CA	2012
29. Cheung Kong Graduate School of Business Marketing Research Forum, Beijing, China	2012

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| 30. INFORMS International Conference, Beijing, China                       | 2012 |
| 31. Workshop on the Economics of Advertising and Marketing, Beijing, China | 2012 |
| 32. MIT Micro @ Sloan Conference, Cambridge, MA                            | 2012 |
| 33. INFORMS Marketing Science Conference, Boston, MA                       | 2012 |
| 34. Frank M. Bass UTD-FORMS Conference, Dallas, TX                         | 2012 |
| 35. MIT Micro @ Sloan Conference, Cambridge, MA                            | 2011 |
| 36. MIT Applied Economic Theory Summer Camp, Cambridge, MA                 | 2011 |
| 37. Summer Institute in Competitive Strategy, Berkeley, CA                 | 2011 |
| 38. INFORMS Marketing Science Conference, Houston, TX                      | 2011 |
| 39. Frank M. Bass UTD-FORMS Conference, Dallas, TX                         | 2011 |
| 40. MSI Young Scholars Program, Park City, UT                              | 2011 |
| 41. MIT Applied Economic Theory Summer Camp, Cambridge, MA                 | 2010 |
| 42. NBER Summer Workshop on IT and Economics, Cambridge, MA                | 2010 |
| 43. Summer Institute in Competitive Strategy, Berkeley, CA                 | 2010 |
| 44. Summer Institute in Competitive Strategy (discussant), Berkeley, CA    | 2010 |
| 45. INFORMS Marketing Science Conference, Cologne, Germany                 | 2010 |
| 46. NET Institute Conference, New York, NY                                 | 2010 |
| 47. Frank M. Bass UTD-FORMS Conference, Dallas, TX                         | 2010 |
| 48. Summer Institute in Competitive Strategy, Berkeley, CA                 | 2009 |
| 49. MIT Applied Economic Theory Summer Camp, Cambridge, MA                 | 2009 |
| 50. INFORMS Marketing Science Conference, Ann Arbor, MI                    | 2009 |
| 51. Frank M. Bass UTD-FORMS Conference, Dallas, TX                         | 2009 |
| 52. The Future of Digital Advertising Conference, Cambridge, MA            | 2008 |
| 53. INFORMS Marketing Science Conference, Vancouver, Canada                | 2008 |
| 54. Northeast Marketing Conference, Boston, MA                             | 2007 |
| 55. Summer Institute in Competitive Strategy, Berkeley, CA                 | 2007 |
| 56. INFORMS Marketing Science Conference, Singapore                        | 2007 |
| 57. INFORMS Marketing Science Conference, Pittsburgh, PA                   | 2006 |
| 58. INFORMS Marketing Science Conference, Rotterdam, the Netherlands       | 2004 |

## PROFESSIONAL SERVICE (ALSO SEE PAGE 1 OF CV)

### Journal Committee

<i>Marketing Science</i> Editor-in-Chief Search Committee	2015, 2021
<i>Management Science</i> Data Disclosure Policy Committee	2018

INFORMS Society for Marketing Science V.P. of Membership 2014–2017

### Editorial Review Board

<i>Quantitative Marketing and Economics</i>	2017-present
<i>International Journal of Research in Marketing</i>	2012–present
<i>Journal of Marketing</i>	2015–2018
<i>Journal of Marketing Research</i>	2011–2016
<i>Marketing Science</i>	2014–2015

### Referee

*American Economic Review, B.E. Journal of Theoretical Economics, California Management Review, Decision Analysis, Economic Theory, European Journal of Operational Research, International Economic Review,*

*Journal of Applied Econometrics, Journal of Economics and Management Strategy, Journal of Industrial Economics, Journal of Interactive Marketing, Journal of Marketing, Journal of Marketing Research, Management Science, Manufacturing and Service Operations Management, Marketing Science, Operations Research, Quantitative Marketing and Economics, RAND Journal of Economics, Review of Marketing Research, Review of Network Economics*

#### Reviewer/Selection Committee for Awards and Grants

Dick Wittink Prize  
 European Research Council  
 Gary L. Lilien ISMS-MSI-EMAC Practice Prize Competition  
 Marketing Science Institute Clayton Doctoral Dissertation Proposal Competition  
 Research Grants Council of Hong Kong  
 Shankar-Spiegel Award for Best Dissertation Proposal in Direct/Interactive Marketing

#### Conference Organization

China-India Insights Conference (Co-Chair)	2019
Summer Institute in Competitive Strategy (Co-Chair)	2015, 2019
Quantitative Marketing and Economics Conference (Co-Chair)	2015
Marketing Dynamics Conference (Committee)	2014, 2015
Micro @ Sloan Conference (Co-Chair)	2014
Frank M. Bass UTD-FORMS Conference (Committee)	2013, 2014
INFORMS International Conference, Marketing Cluster (Co-Chair)	2012

#### Conference Board

Workshop on Multi-Armed Bandits and Learning Algorithms	2018
China-India Insights Conference	2017
Mobile, Social Media, and Big Data: Korea Symposium	2015
New York Univ. Conference on Digital Big Data, Smart Life, Mobile Marketing Analytics	2015
Mobile Targeting, Big Data, and E-Commerce Social Media Germany Symposium	2015
Big Data Marketing Analytics Greater-China Symposium	2014
Summer Interdisciplinary Conference on Marketing, Strategy, and Information Systems	2013

#### MIT SERVICE

MIT Sloan Global Programs Faculty Director	2017-present
MIT Sloan Global Initiatives Committee	2017-present
MIT Sloan Faculty Personnel Subcommittee	2014-present
MIT Sloan Faculty Personnel Committee	2013-present
MIT Sloan Policy Committee	2013-present
Asia School of Business Advisory Committee	2018-2021
MIT Schwarzman College of Computing-Sloan Joint Search Committee	2020-2021
MIT Sloan Business Analytics Advisory Committee	2019-2020
MIT Sloan Undergraduate Education Committee	2012-2013, 2015-2019
MIT Sloan Marketing PhD Program Head	2016-2017
MIT Sloan International Advanced Management Program Committee	2015-2016
Asia School of Business Director Search Committee	2015-2016
MIT Sloan Database Committee	2015-2016
MIT Sloan Marketing Group Head	2014-2015

MIT Sloan Marketing Faculty Search Committee Chair	2014-2015
MIT Sloan Fellows and EMBA Program Committee	2014-2015
MIT Committee on Student Life	2014-2015
MIT d'Arbeloff Fund for Excellence in Education Review Committee	2012