# DEAN ECKLES

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Research Interests: Marketing, social networks and peer effects, applied statistics for causal inference and big data, design of field experiments, persuasion, human–computer interaction

# **Education**

# **Stanford University**

2008 – 2012	PhD	Communication
2010 – 2011	MS	Statistics
2006 – 2007	MS	Symbolic Systems
2002 – 2006	BA	Philosophy, with Honors
2002 – 2006	BS	Symbolic Systems

# **Employment**

# **Massachusetts Institute of Technology**

2017 – KDD Career Development Professor in Communications and Technology
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2017 - Affiliated Faculty, Institute for Data, Systems & Society

2015 - Assistant Professor of Marketing, Sloan School of Management

#### **Facebook**

2012 - 2015 Scientist

2010 - 2012 Intern, Consultant & Researcher-in-Residence

#### Nokia

2007 - 2009 Research Scientist

# Working papers and papers under review

Evaluating stochastic seeding strategies in networks.

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Chin, A., †* Eckles, D., † & Ugander, J. †
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Working paper. Available at https://arxiv.org/abs/1809.09561.

Long ties accelerate noisy threshold-based contagions.

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Eckles, D., † Mossel, E., † Rahimian, M. A., †* & Sen, S.†
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Working paper. Available at https://arxiv.org/abs/1810.03579.

Bias and high-dimensional adjustment in observational studies of peer effects.

Eckles, D., & Bakshy, E.

Under review. Available at https://arxiv.org/abs/1706.04692.

Thompson sampling with the online bootstrap.

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Eckles, D., *† & Kaptein, M. *†
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Under review. Available at http://arxiv.org/abs/1410.4009.

<sup>&</sup>lt;sup>†</sup> Authors in alphabetical author or joint first-authorship. \* Student, intern, and mentored postdoc coauthors.

# Refereed journal articles

Exact p-values for network interference.

Athey, S.,<sup>†</sup> Eckles, D.,<sup>†</sup> & Imbens, G. W.<sup>†</sup> (2018)

Journal of the American Statistical Association, 113(521).

Design and analysis of experiments in networks: Reducing bias from interference.

Eckles, D.,<sup>†</sup> Karrer, B.,<sup>†</sup> & Ugander, J.<sup>†</sup> (2017)

Journal of Causal Inference, 12(1).

Social influence and political mobilization: Further evidence from a randomized experiment in the 2012 U.S. Presidential Election.

Jones, J. J., Bond, R. M., Bakshy, E., Eckles, D., & Fowler, J. H. (2017) *PLoS ONE* 12(4).

Estimating peer effects in networks with peer encouragement designs.

Eckles, D., Kizilcec, R.F.,\* & Bakshy, E. (2016)

Proceedings of the National Academy of Sciences, 113(27).

Bootstrapping data arrays of arbitrary order.

Owen, A. B. & Eckles, D. (2012)

Annals of Applied Statistics, 6(3).

Heterogeneity in the effects of online persuasion.

Kaptein, M. & Eckles, D. (2012)

Journal of Interactive Marketing, 26(3).

Requirements for mobile photoware.

Ames, M.,<sup>†</sup> Eckles, D.,<sup>†</sup> Naaman, M.,<sup>†</sup> Spasojevic, M.,<sup>†</sup> & Van House, N.<sup>†</sup> (2010)

Personal and Ubiquitous Computing, 14(2).

# **Articles in refereed Computer Science conference proceedings**

Learning causal effects from many randomized experiments using regularized instrumental variables.

Peysakhovich, A., & Eckles, D. (2018)

In: WWW 2018: Proceedings of the International Conference on the World Wide Web. IW3C2 / ACM.

Social influence and reciprocity in online gift giving.

Kizilcec, R. F.,\* Bakshy, E., Eckles, D., & Burke, M. (2018)

In: CHI 2018: Proceedings of the SIGCHI Conference on Human Factors in Computing Systems. ACM.

Designing and deploying online field experiments.

Bakshy, E., Eckles, D., & Bernstein, M. (2014)

In: WWW 2014: Proceedings of the International Conference on the World Wide Web. ACM.

Rumor cascades.

Friggeri, A., Adamic, L., Eckles, D., & Cheng, J. (2014)

In: ICWSM 2014: Proceedings of the International Conference on Weblogs and Social Media. AAAI.

Uncertainty in online experiments with dependent data: An evaluation of bootstrap methods.

Bakshy, E., & Eckles, D. (2013)

In: KDD 2013: Proceedings of the ACM SIGKDD International Conference on Knowledge Discovery and Data Mining. ACM.

Social influence in social advertising: Evidence from field experiments.

Bakshy, E.<sup>†</sup>, Eckles, D.<sup>†</sup>, Yan, R., & Rosenn, I. (2012)

In: EC 2012: Proceedings of the ACM Conference on Electronic Commerce. ACM.

Selecting effective means to any end: Futures and ethics of persuasion profiling.

Kaptein, M. & Eckles, D. (2010)

In: Proceedings of Persuasive Technology 2010, Lecture Notes in Computer Science. Springer.

Social responses in mobile messaging: Influence strategies, self-disclosure, and source orientation.

Eckles, D., Wightman, D., Carlson, C., Thamrongrattanarit, A., Bastea-Forte, M., & Fogg, B. J. (2009) In: *CHI 2009: Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*. ACM.

Over-exposed? Privacy patterns and considerations in online and mobile photo sharing.

Ahern, S.,<sup>†</sup> Eckles, D.,<sup>†</sup> Good, N. S.,<sup>†</sup> King, S.,<sup>†</sup> Naaman, M.,<sup>†</sup> & Nair, R.<sup>†</sup> (2007)

In: CHI 2007: Proceedings of the SIGCHI Conference on Human Factors in Computing Systems. ACM.

The behavior chain for online participation: How successful Web services structure persuasion.

Fogg, B. J. & Eckles, D. (2007)

In: Proceedings of Persuasive Technology 2007, Lecture Notes in Computer Science. Springer.

# Work in progress

Tie strength and peer effects in broadcast–interpersonal communication technologies. with Rene Kizilcec\* & Eytan Bakshy

Information-theoretic measures of habit in behavioral data.

with Christos Nicolaides

Social influence and habits: Evidence from a field experiment in exercise.

with Christos Nicolaides

Discount bundling via dense product embeddings.

with Madhav Kumar\* & Sinan Aral

Automating robust randomization inference with adversarial training.

with Alex Chin\*

#### **Edited books and chapters**

Randomized experiments to detect and estimate social influence.

Taylor, S.J., & Eckles, D. (2018)

In: Spreading Dynamics in Social Systems, Lehmann, S., & Ahn, Y. Y., ed. Springer Nature.

Informing the design of mobile health messaging services with user research.

Eckles, D. (2009)

In: Texting 4 Health, B. J. Fogg & R. Adler, ed. Stanford Captology Media.

Mobile Persuasion: 20 Perspectives on the Future of Behavior Change

Fogg, B. J. & Eckles, D., ed. (2007)

Stanford Captology Media.

# Comments in journals

Discussion of "Optimal treatment allocations in space and time for on-line control of an emerging infectious disease".

Eckles, D.,<sup>†</sup> Kaptein, M.<sup>†</sup> (2018)

Forthcoming in Journal of the Royal Statistical Society: Series C (Applied Statistics).

Field studies of psychologically targeted ads face threats to internal validity.

Eckles, D.,<sup>†</sup> Gordon, B. R.,<sup>†</sup> Johnson, G. A.<sup>†</sup> (2018)

Proceedings of the National Academy of Sciences, 115(23).

### **Theses**

Identifying Peer Effects in Online Communication Technologies.

Doctoral dissertation, Stanford University (2012).

Granted the Nathan Maccoby Outstanding Dissertation Award.

Mobile Persuasive Technology and Influencing Self-Disclosure Behavior.

Master's thesis, Stanford University (2007).

Radical Interpretability and Parasitism: Justifying the Principle of Charity.

Honors thesis, Stanford University (2006).

#### Magazine articles

Envisioning persuasion profiles: Challenges for public policy and ethical practice.

Kaptein, M., Eckles, D., & Davis, J. (2011)

interactions, 18.

# Selected refereed extended abstracts and workshop papers

Social influence, habits, and disrupted performance environments.

Eckles, D., Nicolaides, C., Aral, S. (2017)

In: Advances in Consumer Research abstracts. Association for Consumer Research.

Mobile user experience research: Challenges, methods & tools.

Nakhimovsky, Y., Eckles, D., & Riegelsberger, J. (2009)

In: CHI '09 extended abstracts on Human factors in computing systems. ACM Press.

Auditory priming for upcoming events.

Sohn, T., Takayama, L., Eckles, D., & Ballagas, R. (2009)

In: CHI '09 extended abstracts on Human factors in computing systems. ACM Press.

Photos for information: A field study of cameraphone computer vision interactions in tourism.

Cuellar, G.,\* Eckles, D., & Spasojevic, M. (2008)

In: CHI '08 extended abstracts on Human factors in computing systems. ACM.

Zonetag: Designing context-aware mobile media capture to increase participation.

Ahern, S.,<sup>†</sup> Davis, M.,<sup>†</sup> Eckles, D.,<sup>†</sup> King, S.,<sup>†</sup> Naaman, M.,<sup>†</sup> Nair, R.,<sup>†</sup> Spasojevic, M.,<sup>†</sup> & Yang, J. H. I.<sup>†</sup> (2006)

In: Adjunct Proceedings of Ubicomp, Workshop on Pervasive Image Capture and Sharing.

### Software releases

#### **PlanOut**

Open-source software framework for designing and deploying online randomized experiments. In Python and PHP.

with Eytan Bakshy and Michael Bernstein.

http://facebook.github.io/planout/

icsw: Inverse compliance score weighting

Tools to estimate average treatment effects with an instrumental variable by re-weighting observations using a model of compliance. In R.

with Peter M. Aronow and Kyle Peyton

https://cran.r-project.org/web/packages/icsw/

#### Multiway bootstrap

Statistical inference using data with multiway dependencies. In R.

https://github.com/deaneckles/multiway\_bootstrap

#### **Patents**

Systems and methods for content presentation.

Tas, M.S., Kant, V., Marra, G.M., Eckles, D., & Dudin, Y.O.

Facebook. Published U.S. patent application 14975433.

Network-aware product rollout in online social networks.

Marlow, C. A., Eckles, D., Karrer, B., Ugander, J., Backstrom, L. S., & Kleinberg, J.

Facebook. Granted U.S. patent 9934514.

Determining user personality characteristics from social networking system communications and characteristics.

Nowak, M., & Eckles, D.

Facebook. Granted U.S. patent US 8825764.

Method, apparatus and computer program product for providing gaze information.

Eckles, D.

Nokia. Published U.S. patent application US 20100054526.

System and method for providing highly readable text on small mobile devices.

Fogg, B. J., Cuellar, G. S., & Eckles, D.

Stanford University. Granted U.S. patent US 8458152.

# Selected coverage of my research (press & books)

Facebook explored unpicking personalities to target ads.

Rory Cellan-Jones.

BBC News. April 2018.

https://www.bbc.com/news/technology-43869911

The scant science behind Cambridge Analytica's controversial marketing techniques.

Elizabeth Gibney.

Nature. March 2018.

https://www.nature.com/articles/d41586-018-03880-4

Cambridge Analytica's 'mindf\*\*\* tool' could be totally useless.

Stephen Armstrong.

Wired, March, 2018.

https://www.wired.co.uk/article/cambridge-analytica-facebook-psychographics

Chaos Monkeys: Obscene Fortune and Random Failure in Silicon Valley.

Antonio Garcia Martinez (2016)

HarperCollins. Part III. New York Times Bestseller.

Persuasion Profiling: How the Internet Knows What Makes You Tick.

Maurits Kaptein (2015).

From the Dutch: Digitale verleiding: Hoe beinvloedingsprofielen de online marketing op z'n kop zetten.

Business Contact.

Facebook wants to know why you're sharing this bogus Obamacare story.

Dino Grandoni.

Huffington Post, May 5th, 2014.

Invisible decider: The subtle persuader in your pocket.

Helen Knight.

New Scientist, (2680), April 2012.

The Filter Bubble: What the Internet Is Hiding from You.

Eli Pariser (2011).

Penguin Press. Chapters 4 & 5. New York Times Bestseller.

Welcome to the brave new world of persuasion profiling.

Eli Pariser.

Wired, May 2011.

Anti-social networks? We're just as cliquey online.

Laura Sydell.

NPR All Things Considered, February 2011.

Appland: How smartphones are transforming our lives.

Richard Fisher.

New Scientist, (2722), August 2009.

Text streaming service lets users read material as fast as they can.

Michael Bazeley.

San Jose Mercury News, May 2005. Syndicated in Knight Rider papers.

Reading phone text one word at a time.

Ina Fried and Michael Kanellos.

CNET News, July 2005.

# **Teaching**

### MIT

2016 - 2017 Course creator & sole instructor

Marketing Analytics

MBA elective in using analysis of quantitative data to inform, make, and automate marketing decisions.

2016 Course creator & sole instructor

Experimental Design and Analysis

Doctoral seminar in the design of experiments, especially field experiments in the social sciences, and randomization inference.

2016 Course creator & sole instructor

Effective and Ethical Experimentation

Short course for MBA students on the basics of field experiments in business and public policy, and relevant ethical and regulatory frameworks.

### Udacity

2013 - 2014 Course creator & instructor

Exploratory Data Analysis Using R (with Moira Burke, Chris Saden & Solomon Messing)

Designed curriculum for course on exploratory data analysis, including data visualization, basic statistical concepts, and high-dimensional exploration. Partially based on experience teaching Facebook's internal DataCamp. https://www.udacity.com/course/ud651

#### **Stanford University**

2011 Course creator & sole instructor

Persuasion, Contagion & Compliance-Gaining in Online Media

Conceived and taught new course combining psychological and network levels of analysis to understand and engineer the spread of attitudes and behaviors through social media. Twice-weekly lectures. Creating assignments and exams. Advising term papers.

2009, 2011 Teaching assistant

Phenomenological Foundations of Cognition, Language & Computation

Discussion and lecturing. Assisting with curriculum revision. Advising and grading term papers.

2007 – 2010 Research practicum mentor

Experimental Research in Advanced User Interfaces

Guiding teams of undergraduate and graduate students to design, run, and analyze randomized experiments. As mentor in 2007, 2009, and 2010; as industry advisor in 2008.

2006 Teaching assistant

Persuading People Online and via Mobile Phones

Developing new curriculum and assignments, lecturing, leading discussions, designing course online community, grading assignments.

### Selected invited talks

2018.06.12 Automating robust randomization inference

Network Causal Inference and Design of Experiments symposium, NetSci 2018. Paris.

2018.06.11 Randomization inference in networks

Statistical Inference for Network Models symposium, NetSci 2018. Paris.

2018.05.24 Peer effects in online networks

New York City Data Science Seminar, joint between NYU, Cornell Tech, Columbia, Facebook Al Research & Microsoft Research.

2018.04.20 Bias and high-dimensional adjustment in observational studies of peer effects

Marketing seminar, Cox School of Business, Southern Methodist University.

2018.04.17 Bias and high-dimensional adjustment in observational studies of peer effects

Marketing seminar, Rady School of Management, UCSD.

2018.04.06 Experimenting with networked products

Using Corporate Data to Improve Outcomes conference, Becker–Friedman Institute, University of Chicago.

2018.03.10 Estimating peer effects with peer encouragement designs

Computational Social Science seminar, University of Pennsylvania.

2018.03.07 Randomization inference in networks

Center for Business Education and Research, NYU Shanghai.

2018.02.28 Network effects in broadcast-interpersonal media: Evidence from field experiments on Facebook.

Operations, Information & Technology seminar, Stanford University Graduate School of Business.

2018.02.12 Habits, social influence, and changing contexts

Joint Marketing seminar, Rotterdam School of Management & Erasmus School of Economics.

2018.02.07 Habits, social influence, and changing contexts

Marketing seminar, Tilburg University

2018.01.30 Habits, social influence, and changing contexts

Marketing seminar, University of Chicago Booth School of Business.

2018.01.30	Randomization inference in networks Research on Algorithms and Incentives in Networks (RAIN) seminar, Stanford University.
2017.12.01	Randomization inference in networks Human Dynamics Group seminar, MIT Media Lab
2017.11.02	Statistical and causal inference in networks Center for Data Science seminar, New York University
2017.09.07	Learning about peer effects from many experiments: Regularized instrumental variable methods for massive meta-analysis.  Machine Learning and Friends seminar, University of Massachusetts, Amherst.
2017.03.02	Estimating peer effects with peer encouragement designs and massive meta-analysis.  Econometrics and Statistics seminar, University of Chicago Booth School of Business.
2017.02.15	Estimating peer effects in networks with peer encouragement designs.  Applied Statistics seminar, Institute for Quantitative Social Science, Harvard University.
2017.02.02	Learning about peer effects from many experiments: Regularized instrumental variable methods for massive meta-analysis.  Marketing seminar, Columbia University Graduate School of Business.
2017.01.27	Learning about peer effects from many experiments: Regularized instrumental variable methods for massive meta-analysis.  Marketing seminar, Johnson Graduate School of Business, Cornell University.
2017.01.13	Network effects in broadcast-interpersonal media: Evidence from field experiments on Facebook. Global Center for Big Data and Mobile Analytics, Fox School of Business, Temple University.
2016.12.8	Network effects in broadcast-interpersonal media: Evidence from field experiments on Facebook.  Marketing seminar, Wharton School of the University of Pennsylvania.
2016.12.2	Network effects in broadcast–interpersonal media: Evidence from field experiments on Facebook.  Network Science Institute, Northeastern University.
2016.12.1	Learning causal models from many experiments.  Department of Statistics, Boston University.
2016.11.12	Learning causal models from many experiments.  Causal Inference Conference, Columbia University.
2016.10.12	Network effects in broadcast-interpersonal media: Evidence from field experiments on Facebook.  Marketing seminar, Questrom School of Business, Boston University.
2016.08.03	Comments on machine learning in econometrics.  Talks invited by Journal of Business and Economic Statistics, Joint Statistical Meetings 2016, Chicago.

2016.08.01	Randomized experiments in large networks. Invited talks, Joint Statistical Meetings 2016, Chicago.
2016.02.10	Estimating effects in networks with peer encouragement designs.  Marketing seminar. Kellogg School of Management, Northwestern University.
2016.01.27	Estimating effects in networks with peer encouragement designs.  Operations Research Center (ORC) IAP Seminar. MIT.
2015.12.09	Estimating effects in networks with peer encouragement designs.  Artificial Intelligence seminar. Radboud University.
2015.12.07	Causality, randomized experiments, and statistical inference in social networks.  Tutorial at Workshop on Algorithms and Models for the Web-graph (WAW) 2015. Eindhoven, Netherlands.
2015.10.06	Learning and experimenting with behavior in networks .  Advancing Wellbeing Seminar Series. MIT Media Lab.
2015.9.30	Learning, experimenting, and decision-making with networked products.  Initiative on the Digital Economy. MIT Sloan School of Management.
2015.7.24	Identifying effects in networks with peer encouragement designs.  Department of Statistics. University of California, Berkeley.
2015.6.1	Rumor cascades. Collective Intelligence 2015. Santa Clara, California.
2015.3.27	Identifying effects in networks with peer encouragement designs.  Arthur M. Sackler Colloquium on Drawing Causal Inference from Big Data. National Academy of Sciences.
2015.3.9	Learning, experimenting, and decision-making with networked products.  Cornell Tech, New York City.
2015.3.4	Learning, experimenting, and decision-making with networked products.  Department of Industrial Engineering and Operations Research. University of California, Berkeley.
2015.1.23	Peer effects in online networks: Causal inference with and without experiments.  Berkeley Institute for Data Science, University of California, Berkeley.
2014.12.01	Peer effects and interventions in online networks: Learning with and without experiments.  Department of Biostatistics. Bloomberg School of Public Health, Johns Hopkins University.
2014.10.28	Peer effects in online networks: Mechanism experiments, observational studies, and global treatments. Technology Management Seminar. Tel Aviv University School of Business.
2014.10.08	Peer effects in online networks: With and without experiments.  Marketing Seminar. Stanford Graduate School of Business.

Peer effects and global treatments: Design and analysis of experiments in networks. 2014.02.03 Symbolic Systems Forum. Stanford University. Peer effects and global treatments: Design and analysis of experiments in networks. 2013.11.11 Data, Inference, and Society Seminar. Stanford University Graduate School of Business. Peer effects and global treatments: Design and analysis of experiments in networks. 2013.11.7 Department of Statistics. UC Davis. Design and analysis of experiments in networks. 2013.10.2 Computational Statistics and Neuroscience Seminar. Department of Statistics. Columbia University. Design and analysis of experiments in networks. 2013 10 1 Social Media and Political Participation seminar. New York University. Estimating peer effects with mechanism experiments, observational data, and encouragement designs. 2013.4.22 Statistical & Machine Learning Approaches to Network Experimentation Workshop. Carnegie Mellon University. Identifying peer effects with and without experiments. 2012.11.27 Causal Consulting Seminar. Department of Biostatistics. University of California, Berkeley. Identifying peer effects with and without experiments. 2012.10.27 Information Systems Seminar. Department of Information, Operations, and Management Sciences. New York University Stern School of Business. Identifying peer effects in online communication. 2012.8.6 Workshop on Computational Advertising. Statistical and Applied Mathematical Sciences Institute (SAMSI). 2012.5.8 Identifying peer effects in online communication. Workshop on User-Centered Modeling. Institute for Mathematics and Its Applications (IMA). University of Minnesota. Identifying peer effects in online communication behaviors. 2012.3.7 Research on Algorithms and Incentives in Networks (RAIN) Seminar. Stanford University.

# **Professional service**

2011.12.14

Causal inference for peer effects in online behavior.

2012 - 2018 Reviewer, Management Science
 2016 - 2018 Reviewer, Marketing Science
 2015 - 2018 Reviewer and Invited Non-member Editor, Proceedings of the National Academy of Sciences
 2018 - Reviewer, Science
 2017 - 2018 Reviewer, Annals of Statistics

Workshop on Current Challenges in Statistical Learning. Banff International Research Station (BIRS).

2017 – 2018	Reviewer, Journal of the American Statistical Association
2017 – 2018	Reviewer, Journal of the Royal Statistical Society
2017 – 2018	Reviewer, Journal of Marketing Research
2017 – 2018	Reviewer, Science Advances
2016 – 2018	Reviewer, Information Systems Research
2015 – 2017	Reviewer, Review of Economics and Statistics
2017	Reviewer, Review of Economic Studies
2017	Reviewer, American Economic Journal: Applied Economics
2017	Reviewer, Personality and Social Psychology Bulletin
2017	Reviewer, Journal of the Association for Consumer Research
2015	Reviewer, Epidemiologic Methods
2012	Reviewer, Annals of Applied Statistics
2011	Reviewer, IEEE Transactions on Affective Computing
2009, 2011	Reviewer, International Journal of Human-Computer Studies
2010	Reviewer, ACM Transactions on Computer-Human Interaction
2009	Reviewer, Communications of the Association for Information Systems
2008	Reviewer, IEEE Pervasive Computing
2008	Reviewer, IEEE Computer Graphics and Applications
2013, 2017	Program Committee, ACM Conference on Electronic Commerce (EC)
2007 – 2010	Program Committee, International Conference on Persuasive Technology
2008	Posters Chair and Program Committee, International Conference on Mobile and Ubiquitous Systems,
	Dublin
2007	Associate Chair, Mobile Persuasion, Stanford University
2007	Organizing Committee, International Conference on Persuasive Technology, Stanford University
2009 – 2015	Reviewer, SIGCHI Conference on Human factors in computing systems (CHI)
2008 – 2013	Reviewer, ACM Conference on Computer Supported Cooperative Work (CSCW)
2009	Reviewer, International Conference on Ubiquitous Computing (Ubicomp)