



# MIT G-Lab 2026-2027:

## Frequently Asked Questions

### **How can we improve our chances of getting matched with a G-Lab team?**

A clear, right-sized project scope with realistic expectations is a great start. A human-centered video, so teams can get to know you a little, is really helpful. Being candid about the backgrounds and skillsets necessary for project success makes a big difference.

But also note that sometimes great projects go unmatched for hard-to-explain, random reasons. We know how disappointing that outcome is and are here to provide feedback in that event.

### **We've reviewed the host company [Questionnaire](#). How much detail should we provide?**

Your company's questionnaire and video will be posted on a restricted G-Lab website and will be in direct competition with the other prospective host companies'. Please take the time to thoughtfully describe your business and the project, so that students can fully appreciate the opportunity. Remember that a *mandatory* part of the application process is a [call](#) with Shari Loessberg *prior to* Questionnaire submission.

### **We don't have a lot of English speakers here in our company. Will that be a problem?**

It might be. We ask you to carefully assess in the questionnaire how important local language is to project success. Translation tools are helpful but imperfect. You can also tell us if you plan on using a translator. If you choose that option, you would be responsible for providing the translator.

### **I would like to meet with our team prior to their arrival in January. Is that possible?**

Yes! In person visits to Boston are always welcome. In person meetings are valuable and increase productivity, particularly during the Virtual Phase. Given your team's other academic commitments, however, you should not expect they will have the availability to travel to your offices.

### **How do we settle on the final terms of the G-Lab project?**

You and your team will refine the final, detailed scopes and deliverables as soon as you are matched. The teams understand that a critical part of project launch is to finalize scope and deliverables with their host companies as soon as possible. The agreement will be written up as a work plan document, which you and the team will sign.

### **We have multiple offices. Can the team split up and go separately to different places?**

Generally, no. The team members should work together during their project, though teams may travel together from one office location to one other office. Please be mindful that cross-border travel can trigger student visa concerns.

### **How are out-of-pocket and petty cash issues handled?**

Generally, out-of-pocket expenses such as the team members' meals, visas, local and personal travel are paid by the team. However, some hosts will provide some reimbursement or subsidies for unusually high expenses (long commutes, for example). Common sense, candid conversations and real world considerations should create reasonable solutions.

### **What kind of visa support is our firm expected to provide to G-Lab team members?**

Our Action Learning Office does a terrific job working with host companies on all questions around visa support, lodging, flights and other logistics. Our goal is to ensure all administrative requirements and logistics are clear and easy!

### **Does the team work on its own?**

No. All teams work closely with an MIT faculty mentor, who will review work product and counsel the team weekly. This faculty mentor will also have several touchpoints with the Project Owner, to monitor progress. Teams also leverage the broader expertise of Sloan and MIT faculty generally, as well as the extensive alumni network and the databases and library resources on campus.

### **What kind of feedback is expected from us?**

We will solicit your feedback midway as well as after the project is complete. Please know that your views on team performance and company satisfaction are an important component of your team's final G-Lab course grade. We value your candid feedback for the program as well, in our efforts to improve the value MIT G-Lab and our teams provide to you and your firm.

If you have other questions, please check other tabs or ping [Shari Loessberg](#). Thanks!