

Problem

Analog Devices Inc. (ADI) has heavily relied on historical first-party data to optimize its sales account coverage resource allocation, resulting in inaccurate future revenue forecasts.

Objective

Forecast ADI's 5-year revenue incorporating external features on market conditions, industry trends, seasonality, and macroeconomic status.

Data

2006 - 2024
modeling period

~540
parent companies

~16.7K
unique IDs

- historical quarterly requested shipments
- Product Lifecycle Curve (PLC) predictions



- customer companies'
- revenue
- inventory
- market cap, etc.
- semiconductor industry shipment revenue by region

S&P Global OMDIA

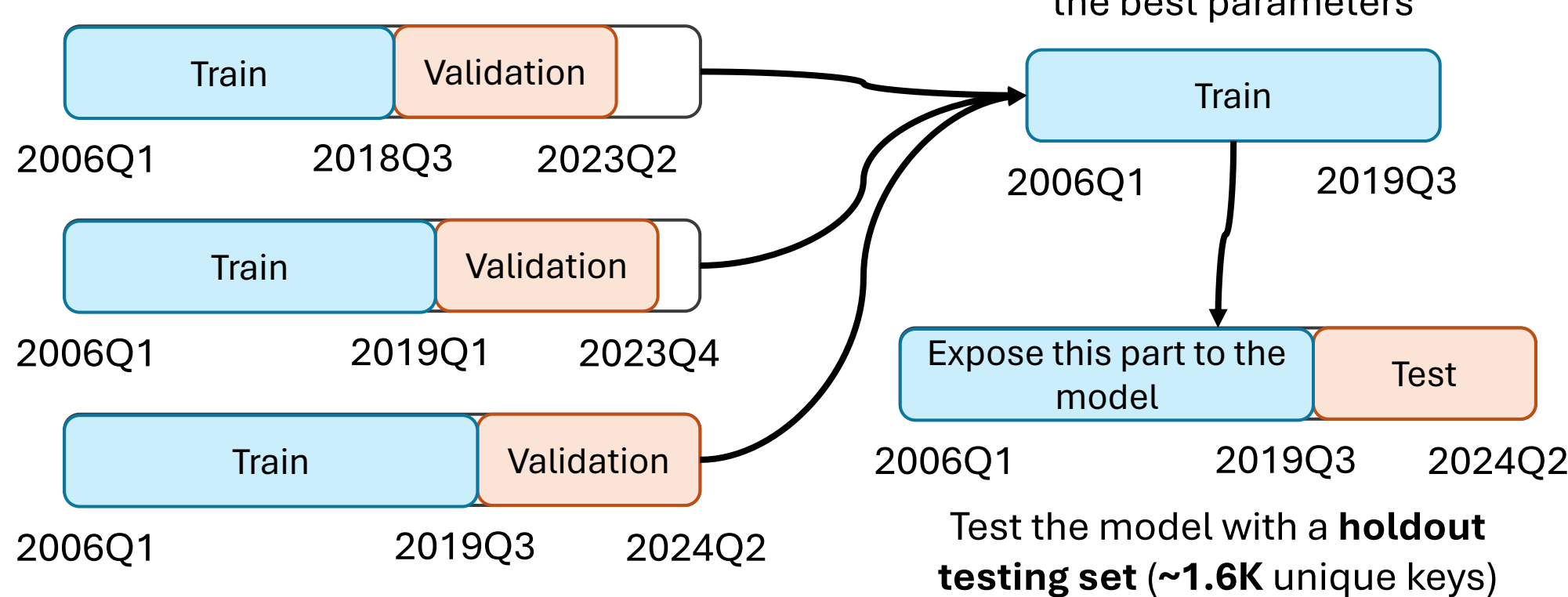
- consumer price index
- interest rate
- exchange rate
- PMI



Methodology

Cross-Validation for Time-Series

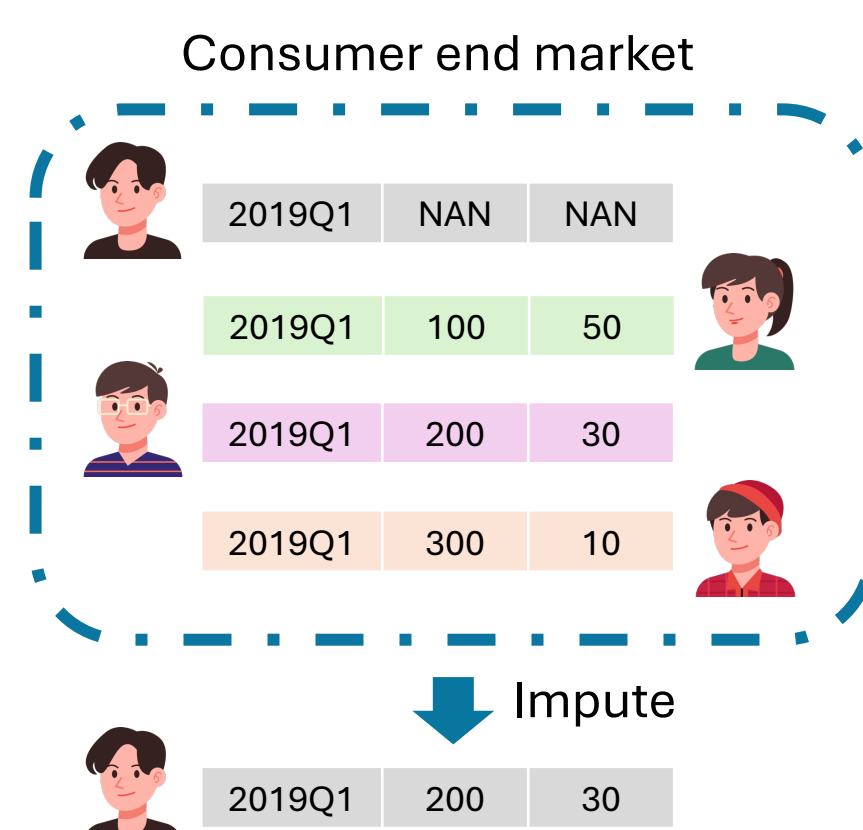
Cross-validate with ~15.1K unique keys



Dealing with Sparse Data

1. External features:

Impute by median from similar companies operating in the same end market



Evaluation Metric Selection

Weighted Mean Absolute Percentage Error (WMAPE):

$$\frac{\sum_{j=1}^n |Actual_j - Forecast_j|}{\sum_{j=1}^n Actual_j}$$

- where n = #quarters
- emphasizes prediction error at every single quarter

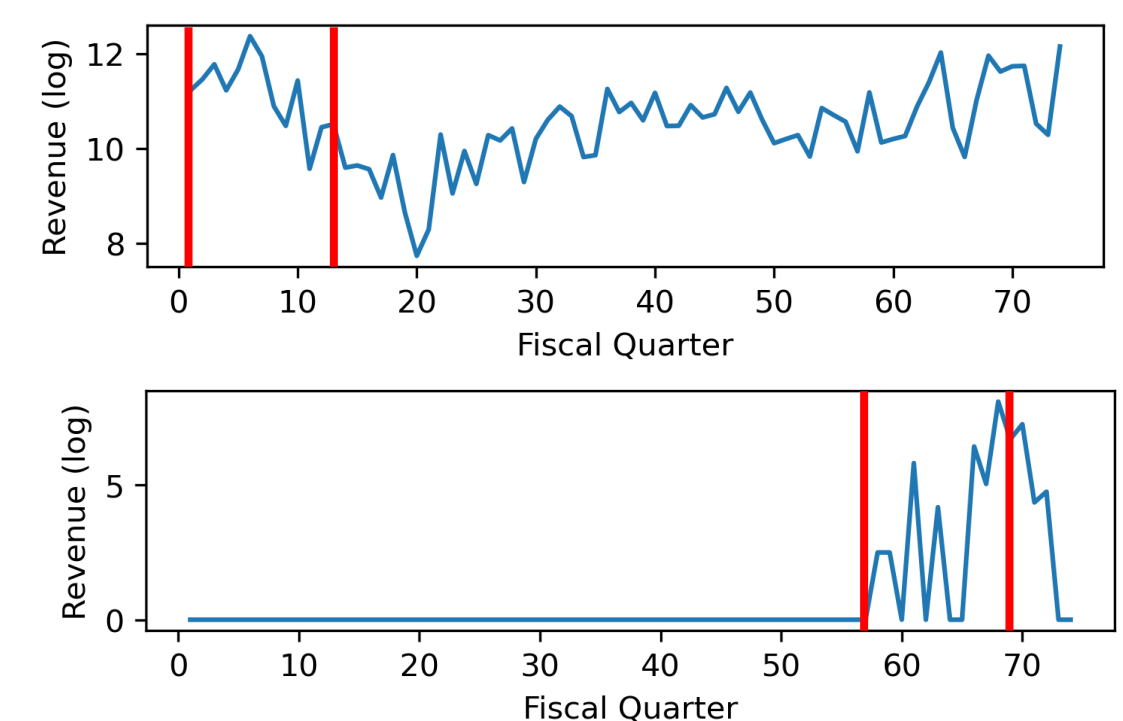
Revised WMAPE:

$$\frac{\sum_{i=1}^m |\sum_{j=1}^4 Actual_j - \sum_{j=1}^4 Forecast_j|}{\sum_{j=1}^n Actual_j}$$

- where n = #quarters, m = #years
- emphasizes prediction error every 4 consecutive quarters

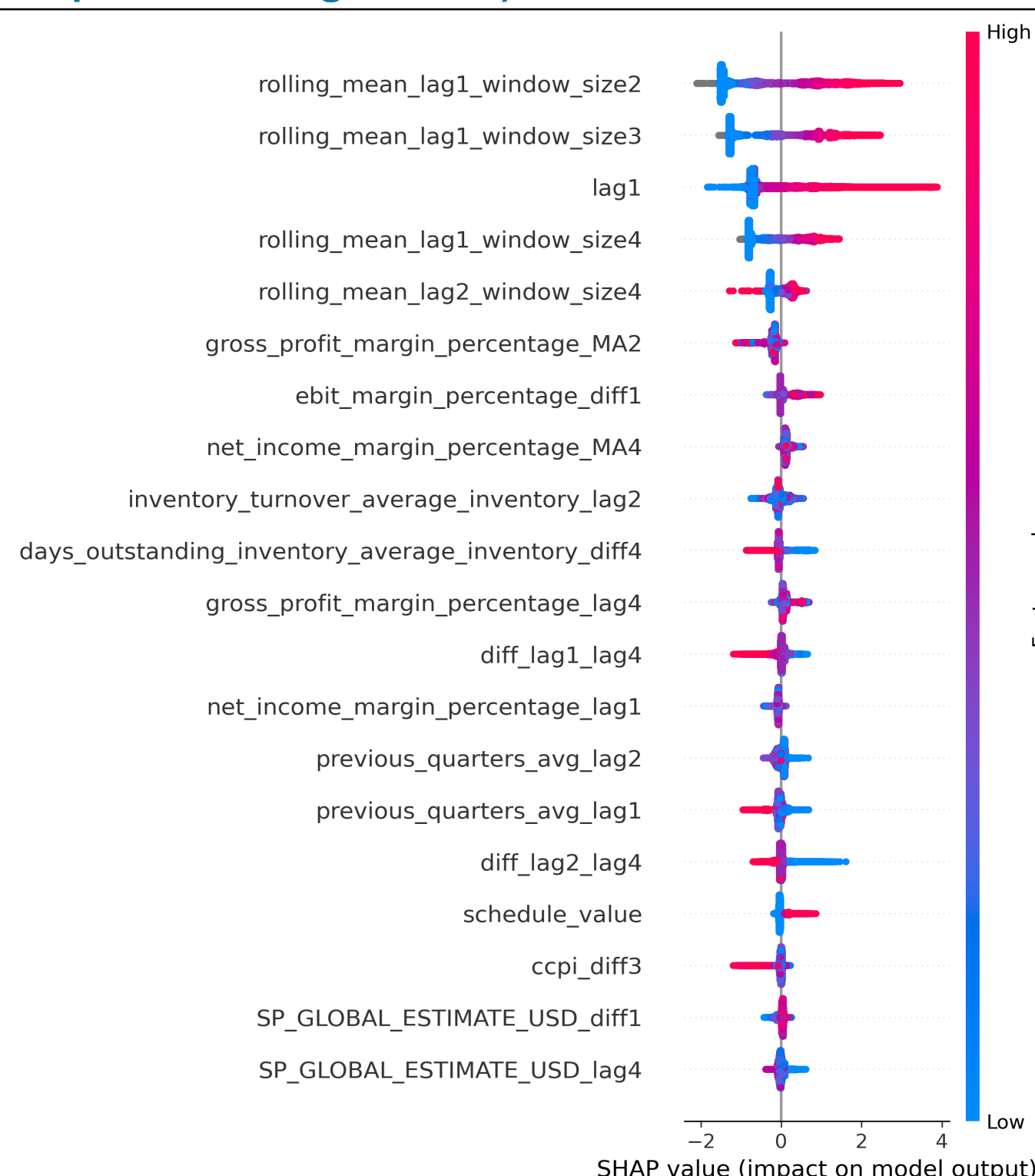
2. Target variable:

Filter to unique keys with non-zero shipment in at least 75% of the quarters in any 3 consecutive years

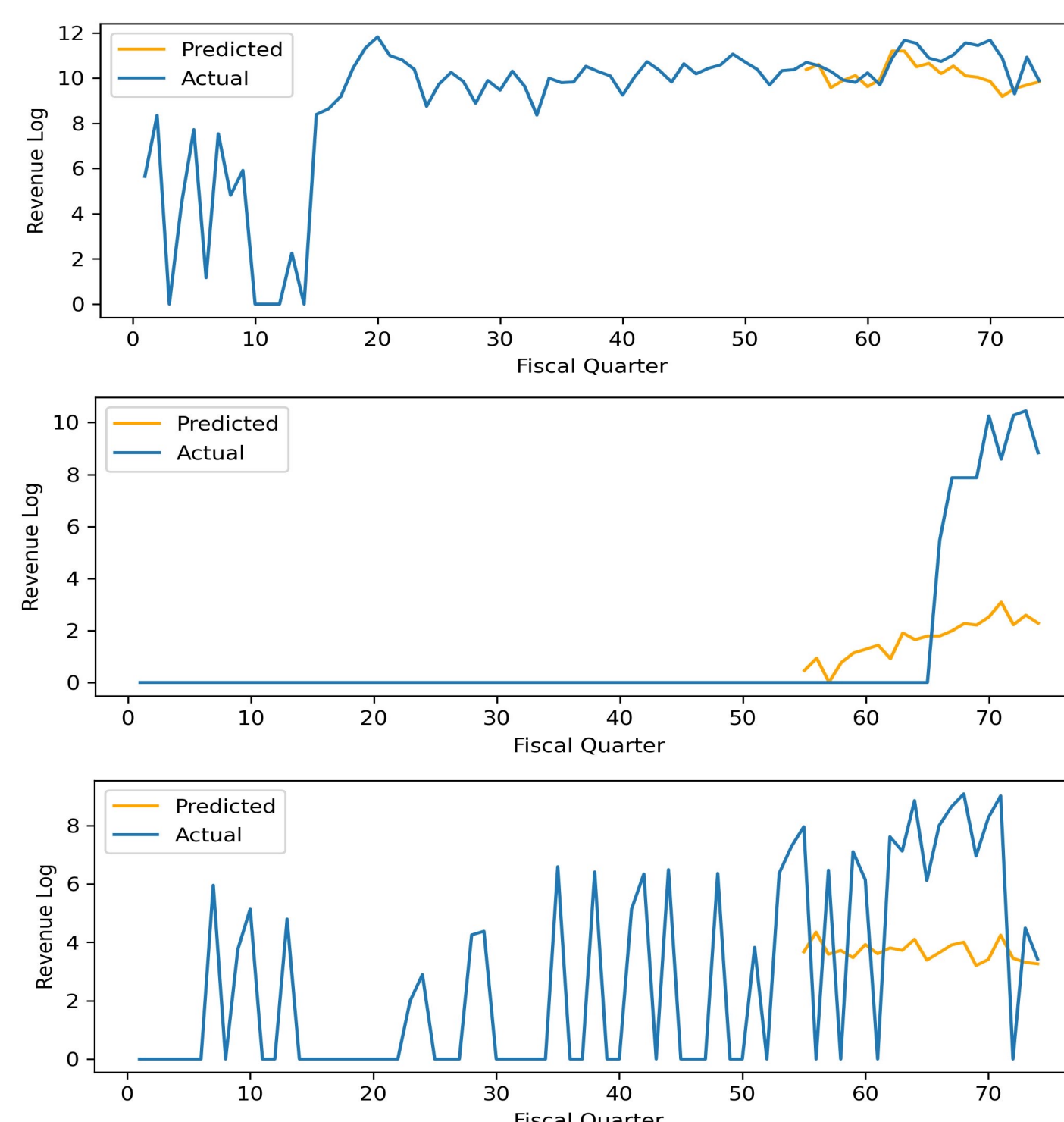


Results

Model	WMAPE Train	WMAPE Test
AR	31.4%	63.1%
MA	41.2%	60.0%
LSTM	70.0%	66.7%
XGBoost	27.4%	47.7%
LightGBM	32.8%	31.5%
LightGBM (aggregated unique IDs to a higher level)	22.4%	21.7%



Actual vs. Forecasted Revenue: 3 unique keys examples



Sufficient past shipments

- Accurate trend

Mostly zero past shipments

- Upward trend

Fluctuated past shipments

- Near-constant line

Business Impact

Accurately forecasting ADI customers' revenues can help:



The sales team set realistic goals and incentive plans



Guide optimal allocation of staffing, capital, and time



Identify fast-growing accounts to enhance relationships and growth

Prepare the data ➔ Forecast values for the features ➔ Apply the model to forecast the revenue

Next Steps

To further improve the model performance, we can try:

- Modeling at a higher unique id level
- Adding more features
- Obtaining more historical data for the acquired company (MAXIM)
- Modeling at semi-annual level