



Medically
Home

in partnership with



Atrius Health

- Healthcare startup providing **acute** hospitalization services **at home**
- Transforms patient home with **IoT-enabled supply chain**
- Disrupts **\$1+ trillion** US hospital market

HEALTHCARE LAB

2017

Boston, MA

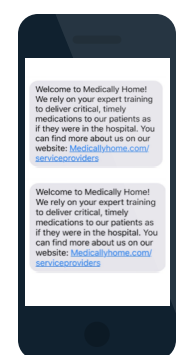
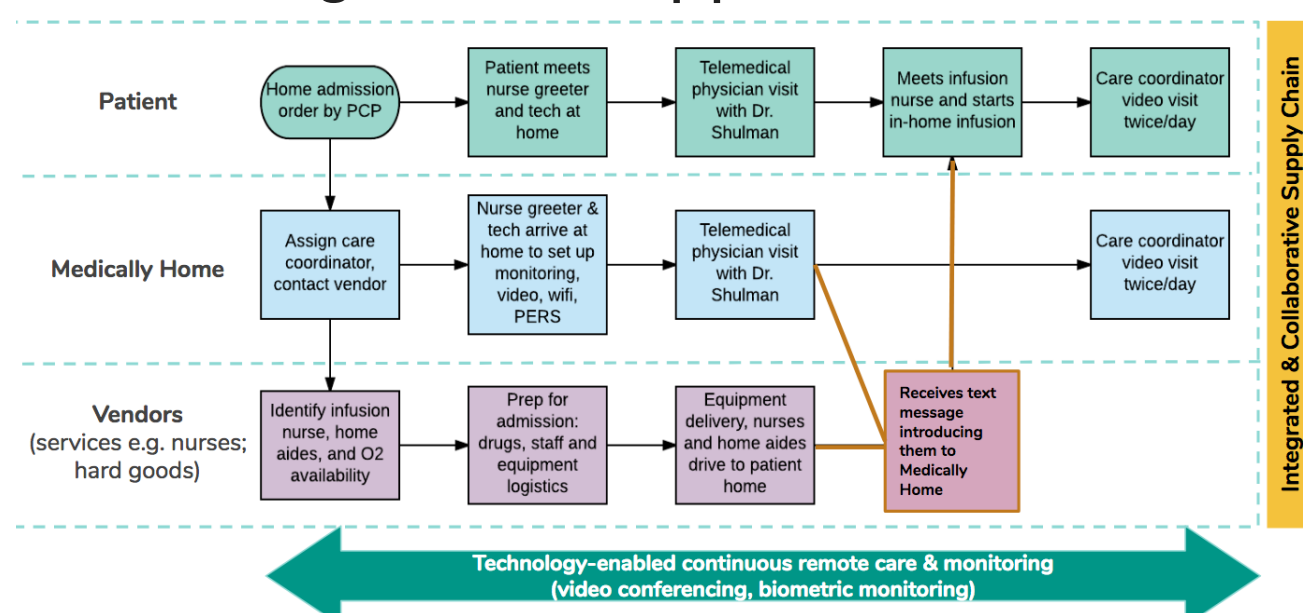
Project Focus

H-lab team focused on developing a sustainable model to scaling up:

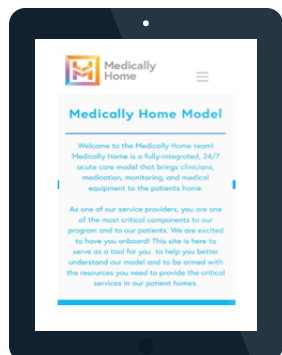
- **The right care:** skilled, reliable & high-quality acute care team
- **At the right place:** home is the acute and restorative site-of-care
- **At the right time:** around-the-clock, on-demand customized care delivery

Pilot Design

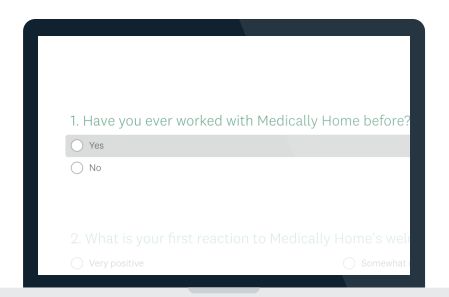
- H-lab team implemented an electronic onboarding tool to support in-home admission:



Text
communication



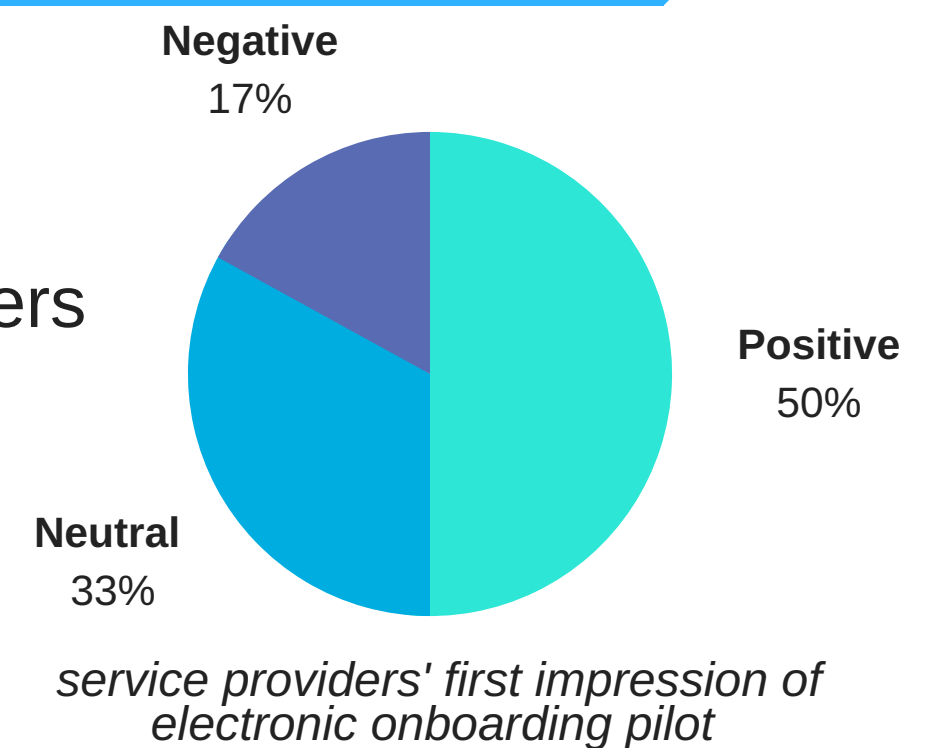
Online workflow



Closed-loop
feedback

Recommendation

After pilot, H-lab team surveyed service providers to gauge feedback and summarized project recommendations:



- **Technology can be an enabler** to provide holistic patient information and encourage ownership without creating unnecessary burden
- **SOP should be centrally owned** as Medically Home continues to scale up across geographic locations and service offerings
- **More integrated partnership** with vendors to incorporate tried-and-true best practices

the team

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2018.1