Introducing Community Paramedicine to Home Health Care

Suburban Home Health Care, Boston, USA
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Introduction to SHHC

As a family-owned health care service in Boston, SHHC provides home health services for patients after hospitalization or rehab. The majority of the patients they serve are from under-served demographics and suffer from many co-morbidities. SHHC provides them resources to access skilled nurses in their own homes and provide necessary care post acute medical events.

Mobile Integrated Healthcare (MIH)

MIH is a service where community paramedicine is delivered by specially trained paramedics to provide on-call treatments to patients in their homes.

Data and Insights

Rehospitalization Crisis

Patients suffer from frequent, unnecessary visits to the emergency room which greatly impacts healthcare costs and affordability.

- <24 Hours post discharge until rehospitalization
- 150+ Hospitalizations within 1 nurse group over 9 months

Creation of a MIH Pilot

Brewster Pilot

Team D Patients
Had initially planned to run pilot with Tara’s team to streamline the nurse education process

CCA Patients
Only able to run pilot with a licensed service provider that could render MIH services to CCA patients

Regulatory Concerns

Recommendations and Next Steps

1. Garner increased buy-in and awareness for MIH by running next pilot in areas where paramedicine partners are also the 911 provider
2. Internally spread awareness of the initiative through data and survey insights
3. Maximize education through early conversations regarding MIH with patients
4. Ensure paramedicine buy-in with constant communication and through an internal champion

Regulatory Approval
Patient / Nurse Education
Rollout Next Pilot